

## Council Virtual/Video/remote Meetings

Posted by RM64 - 30 Jul 2020 12:06

---

McMillan, Lorraine

27/04/2020 12:54

Caroline, Eamonn,

Given we are getting into more of a pattern around running the council during a pandemic and that this situation won't be over in the next month or so, I thought it might be useful to have a think about how we could get back to something like normality in terms of governance.

We were due a council meeting this week and the next one after that is the end of June so I wondered if we could consider moving back to having the full Council on that date, even if it is still virtual. We would then be into recess and could start with the new normal (whatever that is?) in August.

We also have an Education committee in mid June and it might be worth thinking about whether the plans for education after summer could go to that. There is an IJB at the end of June and it might be good to get some form of IJB ( lite!) going again as well.

I know a planning applications committee will need to go ahead as well.

Like with the lockdown, I think it would be good to have a forward plan agreed so we don't leave a vacuum.

Can you have a think and then maybe the 3 of us can have a chat.

Regards

Lorraine

From: Daly, Eamonn

Sent: 13 May 2020 09:34

To: McMillan, Lorraine

Subject: FW: East Renfrewshire Council Emergencies Committee Meeting Thursday 14 May 2020 - Public access

Morning Lorraine

I've received the email below from [name]

There is no intention to broadcast meetings live as [name] suggests.

I've spoken to Renfrewshire – their Board is a virtual meeting. They don't put it out live but they do record it and put it out after the event. The link [name] has sent in [name] email is not working

You will recall that we have discussed the possibility of recording Teams meetings and took the view that we shouldn't but I was wondering if that's something we should reconsider for committee meetings?

If so we would be able to publish the recording after the meeting.

We would need to speak to the 3 Leaders to get their agreement too before going ahead.

If you want I can contact them about this.

I haven't responded to [name] yet.

Eamonn

Sent: 12 May 2020 16:38

To: Daly, Eamonn

Subject: East Renfrewshire Council Emergencies Committee Meeting Thursday 14 May 2020 - Public access

Hi Eamonn

I hope you are keeping well.

I understand that on the 14th May 2020 the East Renfrewshire Council Emergencies Committee will be meeting to discuss the return of full council and committee meetings allowing Councillors to take up their roles once again to scrutinise Council policies and decision making.

Would appreciate that you confirm that this meeting will be available 'live' (and for subsequent viewing) for East Renfrewshire Residents/Council Tax Payers on the current Council webcast platform and/or the current available video platforms as used by other councils such as Renfrewshire Council.

You can view Renfrewshire Council Emergency meetings here -

[www.renfrewshire.gov.uk/article/10204/Emergencies-Board](http://www.renfrewshire.gov.uk/article/10204/Emergencies-Board)

Keep well.

Thanks

From: McMillan, Lorraine

Sent: 13 May 2020 10:18

To: Daly, Eamonn

Subject: RE: East Renfrewshire Council Emergencies Committee Meeting Thursday 14 May 2020 -

Public access

Eamonn, I think we need to work towards either a live broadcast or a recorded version going on line at some point.

However having spoken to Murray we cannot do that immediately. We will more than likely go with a recorded version first then move on to a live broadcast but it will take a little while to get the technology right.

Through the digital office, Murray has been at events on best practise with Perth and Kinross (the most advanced council) and I know he is looking at how they have been broadcasting their meetings but it is an intensive process.

Given you have confirmed that the emergency legislation allows us to hold the meeting in private can I suggest that we go ahead with the first meeting without recording but let[name] know that we are working towards recording or live streaming.

Regards

Lorraine

From: Daly, Eamonn

Sent: 15 May 2020 15:42

To: Aitken, P (Cllr) ; Bamforth, Caroline (Cllr) ; Buchanan, Tony (Cllr) ; Convery, A (Cllr) ; Cunningham, B (Cllr) ; Devlin, D (Cllr) ; Fletcher, J (Provost) ; Gilbert, C (Cllr) ; Grant, B (Cllr) ; Ireland, A (Cllr) ; Lafferty, A (Cllr) ; Macdonald, D (Cllr) ; McLean, J (Cllr) ; Merrick, C (Cllr) ; Miller, Stewart (Cllr) ; O'Kane, Paul (Cllr)

=====

**Re: Council Virtual/Video/remote Meetings**

Posted by RM64 - 30 Jul 2020 14:04

---

Daly, Eamonn

24/06/2020 11:58

Dear Councillors

I just wanted to let you know that as we are not yet at the stage of recording meetings it has been agreed that Drew Sandelands, the Local Democracy reported on the Barrhead News, has been given access to this afternoon's meeting of the Council.

Mr Sandelands has been advised that he will be there as a viewer from the "virtual gallery" and so both his camera and microphone will be switched off.

Kind Regards

Eamonn

=====

## **Re: Council Virtual/Video/remote Meetings**

Posted by RM64 - 30 Jul 2020 14:09

---

From: Aitken, P (Cllr)

Sent: 24 June 2020 19:37

To: Daly, Eamonn

Cc: \_Elected Members ; Innes, Caroline ; McMillan, Lorraine ; Allison, Liona

Subject: Apologies

All

My apologies for not being able to log on to today's virtual ERC Meeting.

I did try to log on to the ERC Meeting, but was unable to do so due to technical issues.

The Teams App was just not responding on my laptop.

All I got was a blank screen with nothing loading.

I tried every means I could think of but was unable to log on.

The direction of travel from the UK & Scottish Governments does seem to be in favour of scrapping the 2 metre rule, and to be replaced with the "1 metre plus" rule (1.1 metre?).

I very much hope that normal, traditional style ERC Meetings can resume after the summer recess, rather than virtual meetings.

Best wishes

Cllr. Paul Aitken

Independent

Ward 1 – Barrhead & Uplawmoor

East Renfrewshire Council

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

Transparency. Accountability. Responsibility.

From: Daly, Eamonn

Sent: 25 June 2020 08:55

To: Allison, Liona

Subject: FW: Apologies

Morning

Any thoughts on Cllr Aitken's issues?

Eamonn

Eamonn Daly

Democratic Services Manager

Department of Corporate and Community Services

Allison, Liona

25/06/2020 09:00

Hi Eamonn

I can't think of anything other than there being a problem with the app itself. Any troubleshooting sites I have looked at suggest uninstalling the app and then re-installing. Maybe IT could do this for him remotely?

If he had called I could have explained to him about the dial-in option.

Kind Regards

Liona Allison

Assistant Committee Services Officer

Department of Corporate and Community Services

From: Daly, Eamonn

Sent: 25 June 2020 09:11

To: Aitken, P (Cllr)

Cc: \*IT Helpdesk ; McMillan, Lorraine ; Innes, Caroline ; Allison, Liona

Subject: RE: Apologies

Paul

Thanks for letting me know.

I'm sorry that you had problems getting in to the meeting.

Everyone else managed OK.

Can I suggest you get in touch with IT and they can do some troubleshooting for you.

It may be the case that the app needs to be uninstalled and reinstalled but IT will be best placed to look into this for you.

I have copied the IT helpdesk in to this email.

Clearly it is everyone's hope that we get back to normal meeting arrangements sooner rather than later but we still need to have the remote meeting arrangements in place for as long as necessary.

A couple of suggestions for the future if we are still having remote meetings and you are still having problems.

Firstly, rather than using the hyperlink at the bottom of the meeting invitation, use the "Join Teams



Meeting" icon at the top of the invitation.

We have found that connecting to the meeting that way rather than using the hyperlink sometimes works better.

A second option would be to dial in to the meeting.

Below the meeting link on the invitation you will see a telephone number and conference ID.

If you call the number and put in the conference ID you will be able to join the meeting.

This would only be in audio and not as good as the full experience on your PC/laptop but would at least mean you could participate.

Kind Regards

Eamonn

Eamonn Daly

Democratic Services Manager

Department of Corporate and Community Services

From: Daly, Eamonn

Sent: 25 June 2020 09:44

To: Rogers, Damian

Subject: FW: Apologies

Eamonn Daly

Democratic Services Manager

Department of Corporate and Community Services

From: Rogers, Damian

Sent: 25 June 2020 15:06

To: Daly, Eamonn

Subject: RE: Apologies

Hi Eamonn

How would like to proceed here, do you think we should wait until after the next meeting and see how Paul gets on following the instructions you have provided below?

Regards

Damian

From: Daly, Eamonn

Sent: 25 June 2020 15:24

To: Rogers, Damian

Subject: RE: Apologies

Damian

I have suggested he makes contact so let's wait and see if he does.

Liona was saying that he only tried to get in at 2.15

If he had tried before the meeting started we might have been able to get him sorted.

Ellie has the Stewart Miller thing in hand but a number of the other cllrs are still saying they are having problems including Buchanan and O'Kane

I have a meeting with them at 4 so I will see if the problems persist and let you know.

Cheers

Eamonn

Eamonn Daly

Democratic Services Manager

Department of Corporate and Community Services

From: Rogers, Damian

Sent: 25 June 2020 15:29

To: Daly, Eamonn

Subject: RE: Apologies

Hi Eamonn

I have emailed Cllr Buchanan and O'Kane to see if they can tell me what is happening, I have limited knowledge of Teams but should be able to find someone to assist.

Might be an idea to host a test meeting with the few that are having issue to see if they can connect, raise a hand etc??

Regards

Damian

Daly, Eamonn

25/06/2020 15:30

Thanks Damian we have done all that and thought we were in a good place but it seems not with some of them.

Let's see what they come back with

Eamonn

Eamonn Daly

Democratic Services Manager

Department of Corporate and Community Services

Aitken, P (Cllr)

25/06/2020 18:10

A meeting with IT would be helpful. However, it should probably wait until the lockdown has further relaxed.

Again, should schools be returning full-time (as Nicola Sturgeon has indicated) and should the 2 metre rule be replaced with a 1 metre rule (as the UK Prime Minister has indicated), I very much hope that we can have regular style meetings again following the summer recess.

Many thanks

Cllr. Paul Aitken

Independent

Ward 1 – Barrhead & Uplawmoor

East Renfrewshire Council

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

Rogers, Damian

29/06/2020 09:40

Morning Eamonn,

Did you have any luck with your meeting with Cllrs Buchanan and O'Kane last week?

Regards

Damian

=====